



# IRIS LUCASSEN-DRESSCHER

## IT & OPERATIONAL RISK MANAGER

### KEY SKILLS & INTRODUCTION

- Agile risk management
- Internal Control Frameworks
- Business Process & change management
- Stakeholder management
- Global project management
- Global Digital Business Transformations
- Security & Privacy management
- Internal Audit & certifications
- Governance & Reporting

I am an enthusiastic, passionate, and professional team player with extensive experience in risk management within global digital transformations. I have experience in the sectors: software development, financial institutions, insurance, automotive and leasing.

My strongest skill is to adapt the risk management function to an agile digital work environment, as well as the integration of this function in the existing governance structures and processes. Key activities here are to ensure leadership buy-in, establish ownership & accountability and to implement continuous training & awareness. Risk should be perceived as an enabler to the business not a bottleneck or showstopper. Therefore, I usually apply a pragmatic and a risk-based approach.

I am also highly skilled in overseeing and reporting on the overall comprehensive risk profile of an enterprise which includes all possible risks. I have designed and implemented Internal control frameworks to facilitate the in-control statements but also to facilitate external certifications like SOC & ISAE 3402. I have worked in and managed cross-functional teams to contribute to achieving the desired objectives. People management, stakeholder management & communication and workload management are my skills that contributed to effective management of these teams.

### CONTACT

@ recruitment@frmc.nl

+316 46 29 04 57

www.frmc.nl

Almere, NL



### EDUCATION



**VU AMSTERDAM**  
MSc Accounting & Control,  
2013



**VU AMSTERDAM**  
BSc Business Administration,  
2010

### WORK EXPERIENCE

#### RISK & COMPLIANCE MANAGER, LEASEPLAN DIGITAL

(01/11/2019-current)

- Data & Process Classification
- IT & Process Change management
- IT & Cloud Risk Assessments
- Data Privacy Assessments
- Business Process Standardization & Integration
- Workload management
- Risk Management in SDLC
- Business Risk Assessments
- Third Party Risk Assessments
- Risk & Control Frameworks
- Harmonized Products & Services Library
- Performance management

**GROENE HART LYCEUM**  
Gymnasium, Management  
& Organization, 2006

## CERTIFICATION

**ISACA**  
Certified Information Security  
Manager, 2023

**RIJKSUNIVERSITEIT  
GRONINGEN**  
General understanding of  
GDPR, 2018

**BUREAU VERITAS**  
ISO 14001, 2017

## HOBBIES

Cooking  
Travelling  
Handcrafts  
Swimming  
Reading

As Risk & Compliance manager I was responsible for ensuring that risk management was properly embedded in the global digital transformation projects (Next Gen Digital Architecture) and to ensure that informed decision making was enabled by comprehensive and transparent risk reporting. Risk Management entailed all risk management activities in the risk management cycle. However, this role mainly focused on Risk within IT and Process Change management. All projects were delivered based on an Agile DevOps approach. The Go Live entities in scope were the United Kingdom, France, Portugal, and the Netherlands.

While tailoring the risk management processes towards the Software Development Lifecycle (SDLC) and the PRINCE2 Agile method for project management, I have reviewed every step of these intertwined processes and defined requirements to optimize the efficiency and the quality of the process, its documentation, and the outcomes. Automated testing (UAT) was also part of this review. The software that I have worked with in the scope of this specific role are i.e. Salesforce Sales Cloud, Salesforce Marketing Cloud, Salesforce Service Cloud, SAP, AWS, MS365, OneTrust, RiskNow, Jira Service Management, Jira Project Management, Confluence, MIRO, Ivalua, iController, LexusNexis, Onfido, Pega, GCRMS & Nomentia.

As Risk & Compliance Manager I was also responsible for the intake of new projects, assignment of resources to the projects, prioritizing the workloads, tracking of progress on the workload and reporting of the progress to relevant stakeholders. I managed a group of first line resources and with this I was also responsible for their performance management.

## RISK SPECIALIST, LEASEPLAN CORPORATION

(01/11/2019-01/05/2020)

- **Risk & Control Framework**
- **In control statement**
- **Financial Control Framework**
- **Control testing**

In this role I was responsible for the development of the Internal Risk & Control Framework where key risks and controls were registered and monitored on group level. I also created control designs, created test scripts, and tested financial key controls to support the yearly "In control statement".

## SAP PROCESS & CONTROL SPECIALIST, LEASEPLAN CORPORATION

(01/01/2018-01/11/2019)

- **Business Control Framework**
- **Business Process design**
- **Requirements gathering**
- **Control design documents**
- **Control testing (SIT/UAT)**
- **Role based access & SOD's**

In this role I was responsible for the development, the implementation, and the testing of the Business Control Framework for the core-leasing business processes in SAP (i.e. SAP ECC, CRM, SRM, GRC, Insurance). I was involved in the complete SDLC lifecycle from requirements gathering to testing and implementation. The implementation method was waterfall approach, and the Go Live entities were based in Norway and the Netherlands. An important part was also the determination of the Role Based Access model and the implementation of critical segregation of duties in the GRC module.

## CLS PRIVACY OFFICER, LEASEPLAN CORPORATION

(01/01/2018-30/06/2018)

- **Data Inventory**
- **Privacy requirements**
- **Privacy Control Framework**
- **Privacy Control testing**

In this role I was responsible for the initial data inventory of the use/processing of (sensitive) personally identifiable information throughout the business processes in scope. Based on this I created control requirements and developed a Privacy Control Framework. In addition I also tested the privacy controls.

## INTERNAL AUDITOR, LEASEPLAN NEDERLAND

(01/06/2015-01/01/2018)

- **Operational Audits**
- **Financial Audits**
- **Group Audit/ISAE 3402**
- **Client audits**
- **Incidents & losses**
- **Data Analysis**

As Internal Auditor I planned, executed, and performed internal operational and financial audits, including the issuing of an audit report. I also coordinated several external audits (e.g., Group Audits, customer audits and financial audits). I also worked with the business to get ISAE3402 certified (type 1 and type 2) by developing the Risk & Control Framework, monitoring the control testing & evidence, and facilitating the external certification process.

## INTERNAL AUDITOR, LOUWMAN GROEP

(01/04/2014-01/06/2015)

- **Operational Audits**
- **Financial Audits**
- **Year-end Reconciliation**
- **Data Analysis**
- **Cash register audits**
- **Car inventory audits**

In this role I was responsible for planning, executing and reporting on internal audits within the different entities of the group. I also performed several data analyses on operational processes and assisted with the consolidation of the financial statements.

## EXTERNAL AUDITOR, LANSIGT ACCOUNTANTS & BELASTINGADVISEURS

(01/04/2009-01/04/2014)

- **Interim audits**
- **Financial statement audit**
- **Data Analysis**
- **Business process documentation**

As External Auditor I was responsible for the year end audit of financial statements of our clients. I also performed interim audits during the year to validate the existence of controls. In this scope I also documented business processes to identify the key controls in our clients their processes. Lastly I performed data analysis on big data audit files to support the substantive testing to be able to focus on the "irregularities/deviations".